



FREQUENTLY ASKED QUESTIONS (FAQs)

GENERAL INFORMATION

HOW CAN I CONTACT THE LA-BEOC DIRECTLY?

- › Email us at:
 - info@labeoc.org
- › OR call us at: 225-334-BEOC (2362)

WHAT ARE THE HOURS OF OPERATION?

We are currently working Monday through Friday 7:30 a.m. to 5:00 p.m., and are monitoring email activity **after hours**. If you have an **emergency** please contact 911.

HOW DO I CONTACT MY LA-BEOC INDUSTRY REPRESENTATIVE LEADER DIRECTLY?

Please refer to the **LA-BEOC** Industry Representatives List at labeoc.org/labeoc/public_forms/organization_contacts.aspx. If you are **unsure** of your representative, please email info@labeoc.org.

HOW DOES A BUSINESS COMMUNICATE WITH THE LA-BEOC THROUGH TRADE ASSOCIATIONS?

If you have a **need** or can **provide** a resource, you may contact your industry representative and they will **forward the request** through the **LA-BEOC** process.

HOW DOES A BUSINESS COMMUNICATE DIRECTLY WITH THE LA-BEOC?

There are several ways to do this. A business can call (225) 334-BEOC (2362) **directly** to speak with someone during hours of operation or email info@labeoc.org. To communicate **business issues** related to an event, the best method is for the business to **register**, and then review the following **NAVIGATING THE LA-BEOC PORTAL** section.

NAVIGATING THE LA-BEOC PORTAL

I HAVE A PRODUCT OR SERVICE THAT I WOULD LIKE TO MAKE AVAILABLE DURING THE EMERGENCY EVENT. HOW SHOULD I NOTIFY THE LA-BEOC OF THE RESOURCE?

As a **registered business**, make sure your profile is updated. Click **View Product Needs** to view all tickets and respond to those your company is able to fulfill. Make sure your business is also registered with the State's **Division of Administration** for potential contracting opportunities.

HOW CAN I VIEW THE LATEST NEWS AND INFORMATION ABOUT AN EVENT?

Click the **View News Alerts** button to see the information we have posted. Type a keyword into the search query. You may also search by **category**, **Business**, **LA VOAD** or **General**. As a registered business, you may elect to receive notification as new information is **posted**.

HOW DO I UPDATE MY STATUS?

As a registered business, you will be able to **view** and **respond** to operational status requests to help the **LA BEOC** get a **snapshot** of the business operations in an **affected area**. Log in and click **Update Operational Status**.

HOW CAN I MAKE A DONATION?

Click on the **Donation Information** button on website to view the **best option** for your donation.

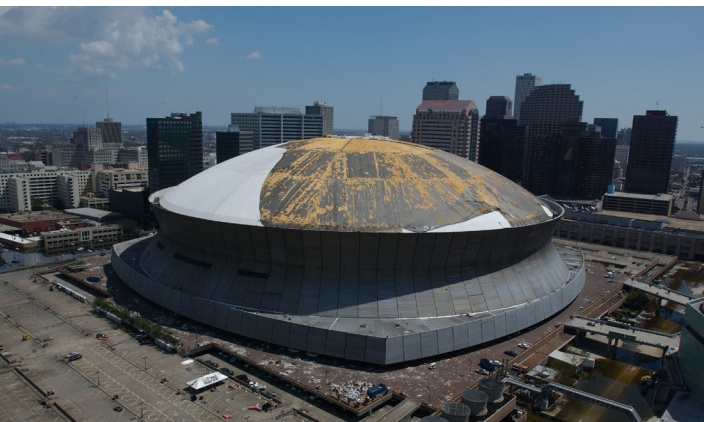
HOW CAN I VOLUNTEER?

Click on the **Volunteer Information** button on website to view the **best option** for you.

WHAT IF I HAVE A SPECIFIC REQUEST NOT RELATED TO ANY OF THESE QUESTIONS?

As a **registered business**, click on the **Operational Status** button on website and find the “**Issues hindering Recovery**” section. The text box allows you to **describe a request** your business has that the **LA BEOC** might be able to provide some **assistance**.

NEW ORLEANS SUPERDOME AFTER HURRICANE KATRINA IN 2005



REGISTER NOW!

REGISTRATION TO THE LA BEOC IS AS EASY AS 1-2-3!

1. Visit www.labeoc.org.
2. Follow the registration instructions.
3. Complete the company profile.

And be sure you are also registered with the Louisiana Division of Administration (DOA) for potential **contracting opportunities**.
doa.louisiana.gov/osp/vendor_index.htm

1

LA BEOC
Louisiana Business Emergency Operations Center

Click here for the Mississippi River Flooding
Click here for the Deepwater Horizon Oil Spill

Home Page
Login
Register

Log In

User Name:
Password:
☐ Remember me next time

Forgot Password?
Not a user? Click here to register.

Not a user? Click [here](#) to register.

Update Profile

3

Update Profile

* Required Field

Company Information

Company Name
Street Address
City
State
Zip
The company's 5 or 9 digit zip code, i.e. "70000" or "70000-0000"

Company Description

Category
Website
The url for a company website, i.e. "www.company.com"

Organization Type
Number of Employees
Please enter the number of employees without commas

Does your business have a business continuity plan? ☐ Yes ☐ No ☐ Don't Know

Contact Information

Email
A notification email will be sent when the address changes

Contact First Name
Contact Last Name

2

Register

Click [here](#) to find out the benefits of registering with the LA BEOC portal. Please sign up for your account below.

* Required Field

User Name:
No spaces in user name

Password:
Minimum of 6 characters; at least 1-number required

Confirm Password:
Email:
Please enter a valid email address.

Confirm Email:
Security Question:
Security Answer:

Please provide the above letters/numbers

Submit

TERMS AND CONDITIONS

Registration and participation in the Louisiana Business Emergency Operations Center (LA BEOC) effort is voluntary. By registering (approximately 10 to 15 minutes), you agree to allow business information you provide to be accessed and utilized by LA BEOC participants (including government agencies, academic partners and industry trade organizations) in the State's disaster response and recovery efforts. Your information will be kept private, and will not be shared publicly except as required by law. Any reports made by the LA BEOC will contain only consolidated business information, from which your individual business cannot be identified. Electronic and paper records will be kept secure.

After registering with the LA BEOC, you will periodically be contacted by LA BEOC staff with alerts on information that you request, and notices of emergency products and services needed by the state which may be of interest to you. The LA BEOC may periodically ask you to complete a 10 minute post-disaster survey to obtain information needed for economic impact analysis, including information on the impacts to, and status of, your business operations, and issues hindering your recovery.

Your registration with the LA BEOC portal is not a registration for the procurement of products and services with the Louisiana DOA - Office of State Purchasing.

☒ I have read and understand the above information. I want to participate in the LA BEOC effort.

Submit

Submit